

Migration & Upgrades



Customers talk. We listen.

Aegis software platforms are constantly evolving with new features, functions, enhancements and modules, based largely on input from our users. Customers are entitled to new platforms, minor versions, and all hotfix/patch releases as part of their annual maintenance contract — free of charge.

Aegis offers service packages designed to get customers up and running with the latest software quickly and effectively while minimizing disruption to their production environments.

System Platform Migrations

Aegis released the FactoryLogix platform in late 2013 as a complete re-write of our flagship MES system. FLx merges state-of-the-art technology with the knowledge and experience from 17 years of development and over 1700 global installations, to deliver a solution that redefines the very concept of MES.

The Version 7 platform served Aegis and its customers well for nearly seven years prior to the launch of FLx, but Aegis set out to build something better for three key reasons:

- To support expansion beyond the PCB industry into wider discrete manufacturing sectors
- To offer existing customers greater flexibility and
 more functionality

 To replace dated technology of existing CircuitCAM and CheckPoint platform

Although a portion of our existing customer base has migrated to FactoryLogix, Aegis still has hundreds of factories running on our Version 7 FUSION / CircuitCAM / CheckPoint platform.

Aegis Services offers migration paths and packages for those customers, tailored based on size and scope of their existing system usage.

Minor Version Upgrades

Aegis releases a 'minor version' every 9 – 12 months. These are dubbed FactoryLogix R2, R3, etc. and are versioned 8.2.X, 8.3.X, etc.

These minor version releases contain new modules, significant new features and enhancements, and a rollup of bug fixes.

Customers have multiple options for executing these upgrades:





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Turnkey Launch Upgrade

- Onsite upgrade of server software, database, and client machines
- "Assurance" testing in sandbox environment prior to production upgrade
- A training workshop to review new functionality
- Follow-up remote session several weeks after upgrade (1 hr)
- · 2 onsite service days

Power Launch Upgrade

- Remote upgrade of server software and database
- · 2-hour session to review new functionality
- Follow-up remote session several weeks after upgrade (1 hr)
- 1 remote service day

Self Upgrade**

- Upgraded technical documentation and release notes available on Support Gateway for customers with annual service contract
- Webinars and videos available to inform / train customers on new functional additions or changes to the software
- ** Although Aegis fully QA's all software releases, there are inherent risks to upgrading enterprise-level software that cannot be accounted for in our QA process. These risks are typically related to customer-specific data or usage case scenarios. We recommend utilizing our upgrade services to reduce this risk.

Upgrade Packages

Upgrade Package Benefits	Turnkey Launch	Power Launch	Self-Upgrade
Aegis Onsite	•	0	0
Assurance Testing in Sandbox	•	0	0
Direct Assistance with Upgrade	•	•	0
New Functionality Training Session	•	•	0
2 Week Follow-Up Call Post Upgrade	•	•	0
Upgrade Documentation w/Release Notes	•	•	•
Webinars and Product Training Videos	•	•	•

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